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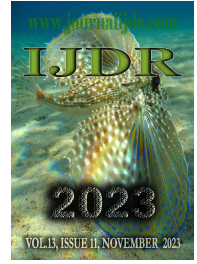
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## ELDERLY CARE DYNAMICS: A CRITICAL REVIEW OF NURSING AND SOCIAL SERVICE APPROACHES

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### ABSTRACT

Elderly care is a multifaceted domain encompassing a range of services provided by nursing professionals and social service workers. This critical review explores the intersection of these disciplines, analyzing their roles, challenges, and collaborative potential in delivering comprehensive care to the elderly. Nursing focuses on health-related aspects, including medical treatment and chronic disease management, while social services address social, emotional, and environmental factors that impact elderly well-being. The review identifies key challenges faced by both sectors, such as high patient-to-nurse ratios, resource limitations, and systemic silos. It highlights successful integrated care models, such as the Program of All-Inclusive Care for the Elderly (PACE) in the United States, which demonstrate the benefits of seamless collaboration between nursing and social services. The review also examines current policies and funding models, emphasizing the need for reforms to support integrated care. Emerging trends, including the use of technology and personalized care plans, are discussed as potential transformative approaches. The article concludes with recommendations to improve elderly care through interdisciplinary education, policy advocacy, and sustainable funding models. By addressing these areas, a more holistic and effective approach to elderly care can be achieved, ultimately enhancing the quality of life for the elderly population.

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## INTRODUCTION

Elderly care has become an increasingly important issue as populations age worldwide. According to the World Health Organization (WHO), the global population aged 60 years and older is expected to reach 2 billion by 2050, up from 900 million in 2015<sup>1</sup>. This demographic shift presents significant challenges and opportunities for healthcare systems, policymakers, and societies as a whole. Among the primary sectors involved in providing care for the elderly are nursing and social services, each with its distinct approaches and expertise. This article critically reviews the dynamics between these two disciplines in elderly care, examining their contributions, overlaps, and areas for improvement. Nursing in elderly care primarily focuses on health-related aspects, including medical treatment, chronic disease management, and rehabilitative services. Nurses play a crucial role in assessing, planning, and implementing care plans tailored to the needs of elderly patients. They are often the primary point of contact for health-related issues and are responsible for coordinating with other healthcare providers

to ensure comprehensive care. The importance of nursing in elderly care is underscored by the increasing prevalence of chronic conditions among the elderly, such as diabetes, hypertension, and dementia, which require ongoing management and monitoring<sup>2</sup>. Social services, on the other hand, address the social, emotional, and environmental factors that impact the well-being of the elderly. Social service workers provide support that extends beyond medical needs, including assistance with daily living activities, emotional support, and helping navigate social services such as housing, transportation, and financial aid. They play a vital role in ensuring that elderly individuals can live independently and with dignity<sup>3</sup>. The integration of social services into elderly care is essential for addressing the broader determinants of health and improving the overall quality of life for the elderly. The intersection of nursing and social services in elderly care is crucial for delivering holistic and effective care. Integrated care models that facilitate communication and joint care planning between nursing and social service professionals have been shown to significantly enhance care quality and patient satisfaction. For example, the Program of All-Inclusive Care for the Elderly (PACE) in the United States offers a comprehensive service model

that integrates medical and social services to provide coordinated and continuous care for the elderly<sup>4</sup>. However, several challenges hinder effective collaboration between nursing and social services. These include systemic silos, funding issues, and cultural differences between disciplines. Addressing these barriers is essential for improving the integration of care and achieving better outcomes for the elderly population<sup>5</sup>. Moreover, policies and funding models significantly impact how nursing and social services are provided. Reviewing existing policies and identifying areas needing reform can help create a more supportive environment for integrated care. In conclusion, as the elderly population continues to grow, the need for comprehensive and integrated care models becomes increasingly urgent. By critically examining the roles, challenges, and collaborative potential of nursing and social services, this article aims to identify gaps in current practices and suggest improvements for delivering holistic elderly care.

## Nursing in Elderly Care

**Roles and Responsibilities:** Nurses play a crucial role in elderly care, providing medical treatment, managing chronic conditions, and offering rehabilitative services. They are often the primary point of contact for health-related issues and are responsible for coordinating with other healthcare providers to ensure comprehensive care. Their responsibilities extend beyond basic medical care to include patient education, medication management, and the development of individualized care plans that address both acute and chronic health issues. One of the critical roles of nurses in elderly care is the management of chronic diseases such as diabetes, hypertension, and dementia. According to the Centers for Disease Control and Prevention (CDC), approximately 80% of older adults have at least one chronic condition, and 77% have at least two. Effective management of these conditions requires ongoing assessment, monitoring, and adjustments to treatment plans, which are typically coordinated by nurses.

**Challenges Faced:** Nurses face numerous challenges in elderly care, including high patient-to-nurse ratios, burnout, and the complexity of managing multiple chronic conditions. These challenges can significantly impact the quality of care provided. For instance, the American Nurses Association (ANA) reports that high patient-to-nurse ratios are associated with increased patient mortality, nurse burnout, and job dissatisfaction. The emotional toll of caring for elderly patients, many of whom may suffer from cognitive impairments or terminal illnesses, also contributes to compassion fatigue among nurses. According to a study published in the *Journal of Nursing Scholarship*<sup>6</sup>, compassion fatigue is a significant issue among nurses working in geriatric settings, leading to decreased job satisfaction and increased turnover rates. Furthermore, the complexity of managing multiple chronic conditions requires nurses to possess a high level of expertise and continuous education. The constantly evolving nature of medical treatments and the need for interdisciplinary collaboration add to the complexity of their roles. This complexity is further compounded by the need to navigate family dynamics and address the psychosocial aspects of elderly care.

**Best Practices:** Best practices in nursing for elderly care include patient-centered care, continuous education, and interdisciplinary collaboration. Patient-centered care involves tailoring healthcare services to the individual needs and preferences of elderly patients. This approach has been shown to improve patient satisfaction and health outcomes. According to the Institute of Medicine (IOM)<sup>7</sup>, patient-centered care is a critical component of high-quality healthcare. Continuous education is essential for nurses to stay updated on the latest advancements in medical treatments and care techniques. The Gerontological Society of America<sup>8</sup> emphasizes the importance of ongoing training and professional development for nurses in geriatric care to ensure they are equipped with the latest knowledge and skills. Interdisciplinary collaboration is another best practice, as it involves coordinating care with other healthcare professionals, such as physicians, social workers, and therapists. Effective collaboration can lead to more comprehensive care plans

and better health outcomes for elderly patients. A study published in the *Journal of the American Geriatrics Society*<sup>9</sup> found that interdisciplinary team care was associated with improved functional status and reduced hospital readmissions among elderly patients. In addition to these practices, leveraging technology for better patient monitoring and fostering a supportive work environment are also critical for enhancing the quality of nursing care. For example, the use of telehealth services can improve access to care for elderly individuals in remote areas, and electronic health records (EHRs) can facilitate better coordination of care.

## Intersection of Nursing and Social Services

**Collaboration and Integration:** Effective elderly care requires seamless collaboration between nursing and social services. Integrated care models that facilitate communication and joint care planning between nursing and social service professionals can significantly enhance care quality and patient satisfaction. Nurses and social workers bring complementary skills and knowledge to the table, which, when combined, can address the comprehensive needs of elderly patients. Collaboration often involves multidisciplinary teams where professionals from different fields work together to develop and implement individualized care plans. This approach ensures that all aspects of a patient's health and well-being are considered. According to a study published in the *Journal of the American Geriatrics Society*, interdisciplinary team care is associated with improved health outcomes and patient satisfaction among the elderly.

**Case Studies and Examples:** Successful integrated care models provide valuable insights into how effective collaboration can be achieved. One notable example is the Program of All-Inclusive Care for the Elderly (PACE) in the United States. PACE provides a comprehensive service model that integrates medical and social services to offer coordinated and continuous care for elderly individuals who are eligible for nursing home care but prefer to remain in their own homes. The program has been shown to improve health outcomes, reduce hospitalizations, and enhance the quality of life for participants. Another example is the integrated care approach used in the UK's National Health Service (NHS). The NHS has developed various initiatives to promote the integration of health and social care services. One such initiative is the Better Care Fund, which aims to improve the coordination of health and social care services to provide more person-centered care. Evaluations of these initiatives have shown that integrated care can lead to better health outcomes, increased patient satisfaction, and more efficient use of resources.

**Barriers to Integration:** Despite the clear benefits, several barriers hinder the effective integration of nursing and social services. These barriers include systemic silos, funding issues, and cultural differences between disciplines. Systemic silos refer to the separation of health and social care systems, which can lead to fragmented care and poor communication between professionals. Funding issues, such as inconsistent funding streams and competition for resources, can also impede collaboration. Cultural differences between nursing and social services professionals, including variations in training, language, and approaches to care, can further complicate efforts to work together effectively. Addressing these barriers is essential for improving the integration of care and achieving better outcomes for the elderly population. Strategies to overcome these barriers include policy reforms that promote integrated care, joint training programs for nursing and social service professionals, and the development of shared goals and outcomes for integrated care teams. For instance, policy reforms that incentivize collaboration and the use of integrated care pathways can help break down systemic silos. Joint training programs can foster mutual understanding and respect between professionals from different disciplines, enhancing their ability to work together effectively.

**Policy and Funding:** Policies and funding models significantly impact how nursing and social services are provided and integrated. Reviewing existing policies and identifying areas needing reform can

help create a more supportive environment for integrated care. For example, the Affordable Care Act in the United States includes provisions that promote the integration of health and social services, such as the establishment of Accountable Care Organizations (ACOs) that encourage coordinated care. Funding models also play a crucial role in supporting integrated care. Sustainable funding models that ensure equitable access to care and support for the elderly are essential for maintaining high-quality services. Innovative funding approaches, such as value-based care and public-private partnerships, can also support the development and sustainability of integrated care models.

**Policy and Funding in Elderly Care:** Policies and funding mechanisms play a critical role in shaping the delivery of elderly care, particularly in integrating nursing and social services. This section explores key policy initiatives and funding models that impact the provision of care for the elderly.

### Policy Initiatives

**Affordable Care Act (ACA):** The ACA, also known as Obamacare, includes provisions aimed at improving care coordination and integration, particularly for elderly populations. One such provision is the creation of Accountable Care Organizations (ACOs), which incentivize healthcare providers to coordinate care and improve quality outcomes for patients. ACOs have been shown to reduce healthcare costs and improve patient satisfaction among the elderly<sup>10</sup>.

**Older Americans Act (OAA):** The OAA provides funding for a range of services that support the health and well-being of older adults, including nutrition programs, caregiver support, and elder abuse prevention<sup>11</sup>. The OAA emphasizes the importance of community-based services and supports that enable older adults to age in place.

**Medicare and Medicaid:** These federal programs play a significant role in funding healthcare services for the elderly. Medicare provides coverage for hospitalization, medical services, and prescription drugs for individuals aged 65 and older, while Medicaid provides coverage for long-term care services for low-income elderly individuals<sup>12</sup>.

**State and Local Initiatives:** Many states and localities have developed their initiatives to support elderly care. For example, some states have implemented Medicaid waivers that allow elderly individuals to receive care in their homes or communities rather than in nursing homes<sup>4</sup>. These waivers help reduce costs and promote independence among the elderly.

## FUNDING MODELS

1. **Fee-for-Service (FFS):** Historically, FFS has been the dominant payment model in healthcare, including elderly care. Under FFS, providers are paid for each service they deliver, which can incentivize volume over value<sup>13</sup>. However, FFS is gradually being replaced by value-based payment models that incentivize quality and efficiency.
2. **Value-Based Payment Models:** Value-based payment models, such as bundled payments and accountable care organizations (ACOs), reward healthcare providers for achieving quality and cost-saving targets. These models encourage care coordination and integration, which are critical for delivering high-quality care to the elderly.
3. **Public-Private Partnerships:** Public-private partnerships involve collaboration between government agencies and private organizations to fund and deliver healthcare services. These partnerships can leverage the strengths of both sectors to improve access to care and reduce costs<sup>14</sup>.
4. **Capitation:** In a capitation model, healthcare providers are paid a fixed amount per patient per month, regardless of the services provided. This model incentivizes providers to deliver cost-effective care and can promote care coordination and integration.

**Challenges and Future Directions:** While policy initiatives and funding models have the potential to improve care for the elderly, several challenges remain. These include the need for more comprehensive care coordination, better integration of medical and social services, and addressing workforce shortages in geriatric care.

Future policy efforts should focus on promoting interdisciplinary collaboration, expanding access to home and community-based services, and developing sustainable funding models for elderly care. By addressing these challenges, policymakers can ensure that elderly individuals receive the high-quality, integrated care they need to age with dignity and independence.

**Future Directions in Elderly Care:** As the elderly population continues to grow, the delivery of care must evolve to meet the changing needs of this demographic. Future directions in elderly care should focus on improving care coordination, enhancing integration between nursing and social services, leveraging technology, and addressing workforce shortages.

**Improving Care Coordination:** One of the key challenges in elderly care is the fragmentation of care across different providers and settings. Future efforts should focus on improving care coordination through the use of care plans, electronic health records (EHRs), and care teams that include both nursing and social services professionals<sup>15</sup>. By improving communication and collaboration among providers, elderly patients can receive more seamless and effective care.

**Enhancing Integration between Nursing and Social Services:** Integrated care models that bring together nursing and social services can improve outcomes for elderly patients. Future directions should focus on expanding these models and promoting interdisciplinary collaboration. Training programs that educate nursing and social services professionals on each other's roles and responsibilities can help facilitate integration and improve the quality of care<sup>1</sup>.

**Leveraging Technology:** Technology has the potential to transform elderly care by improving access to care, monitoring patient health remotely, and enhancing communication between patients and providers<sup>2</sup>. Future directions should focus on leveraging technology such as telehealth, remote monitoring devices, and mobile apps to deliver more personalized and efficient care to elderly patients. Additionally, technologies like artificial intelligence (AI) and predictive analytics can help identify high-risk patients and intervene earlier to prevent adverse health outcomes.

**Addressing Workforce Shortages:** There is a growing shortage of healthcare workers, including nurses and social services professionals, which is expected to worsen as the elderly population grows. Future directions should focus on strategies to address these shortages, such as increasing training opportunities, expanding scope of practice for non-physician providers, and promoting workforce diversity<sup>16</sup>. Additionally, policies that support caregiver workforce development and retention can help ensure an adequate supply of healthcare workers to meet the needs of the aging population.

**Policy and Funding Considerations:** Future policy efforts should focus on promoting integrated care models, expanding access to home and community-based services, and developing sustainable funding models for elderly care. By addressing these challenges, policymakers can ensure that elderly individuals receive the high-quality, integrated care they need to age with dignity and independence.

## CONCLUSION

Elderly care is a complex and evolving field that requires a multidisciplinary approach to meet the diverse needs of the aging population. Nursing and social services play crucial roles in providing comprehensive care to elderly individuals, addressing both their medical and social needs. Integration between these disciplines is essential for delivering high-quality, person-centered care that

improves health outcomes and enhances quality of life. Despite the challenges posed by an aging population, there are promising future directions in elderly care. Improving care coordination, enhancing integration between nursing and social services, leveraging technology, and addressing workforce shortages are key areas that can drive positive change in elderly care. Policymakers, healthcare providers, and other stakeholders must work together to implement these future directions effectively. By investing in integrated care models, promoting interdisciplinary collaboration, and leveraging technology, we can improve the quality of care for elderly individuals and ensure that they age with dignity and independence. In conclusion, by addressing the evolving needs of the aging population and implementing innovative approaches to elderly care, we can create a more sustainable and effective healthcare system that meets the needs of elderly individuals now and in the future.

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